

# VACCINATION TRANSFORMATION PROGRAMME

## A PRIMARY CARE PERSPECTIVE

WEDNESDAY 13<sup>TH</sup> MARCH 2019

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# GENERAL PRACTITIONER TEAMS

- BEWARE THE UNAWARE
- HIGHLIGHT THE PROBLEM
- INSPIRE OWNERSHIP
- PROFESSIONAL PROTECTIONISTS

## THE 2018 GENERAL MEDICAL SERVICES CONTRACT IN SCOTLAND

A 15% INCREASE IN GP CONSULTATIONS

A 10% INCREASE IN GP CONSULTATIONS

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**BMA**

**Healthier Scotland**  
Scottish Government

### Universal Health Visiting Pathway in Scotland

### Pre-Birth to Pre-School

October 2015

**The Scottish Government**  
Riaghaltas na h-Alba

# DRIVERS FOR CHANGE



# TAYSIDE



Mixed economy



HV and PN delivery



HSCP variation



Schedule change complexity

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Mixed economy



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HSCP variation



Schedule change complexity

THE STORY SO FAR...

PRE-GMS 2018



Pre-school

School age  
delivery

IMMUNISATION TEAMS LAUNCH  
- OCTOBER 2016 -

# SUCCESS?

- PATIENTS SATISFIED
- PRACTICES SATISFIED
- IMMUNISATIONS DELIVERED





# CHALLENGES?

- CULTURE
- COMMUNICATIONS
- CALENDARS





THE STORY CONTINUES...

GMS 2018



# THE 2018 GENERAL MEDICAL SERVICES CONTRACT IN SCOTLAND



# 2018 GMS CONTRACT

# Why a New Contract?





GMS 2018

Community care  
& treatment

Urgent care

Vaccinations

Additional  
Professionals

Pharmacotherapy

# TAYSIDE IMPLEMENTATION....

## Year 1

- Hepatitis B
- Midwifery Pertussis
- Catch-Ups
- Out of Programs

## Year 2

- Flu in Pregnancy
- Pre-school Flu
- Pilot of Adult Flu
- Travel?????

## Year 3

- Full Adult Flu
- Pneumococcal
- Shingles
- etc



**New teams - relationships**

**Communication**

**Trust**

**Quality**

CAPTURING  
LEARNING



ALL MOTION – LITTLE MOVEMENT

DISORIENTED

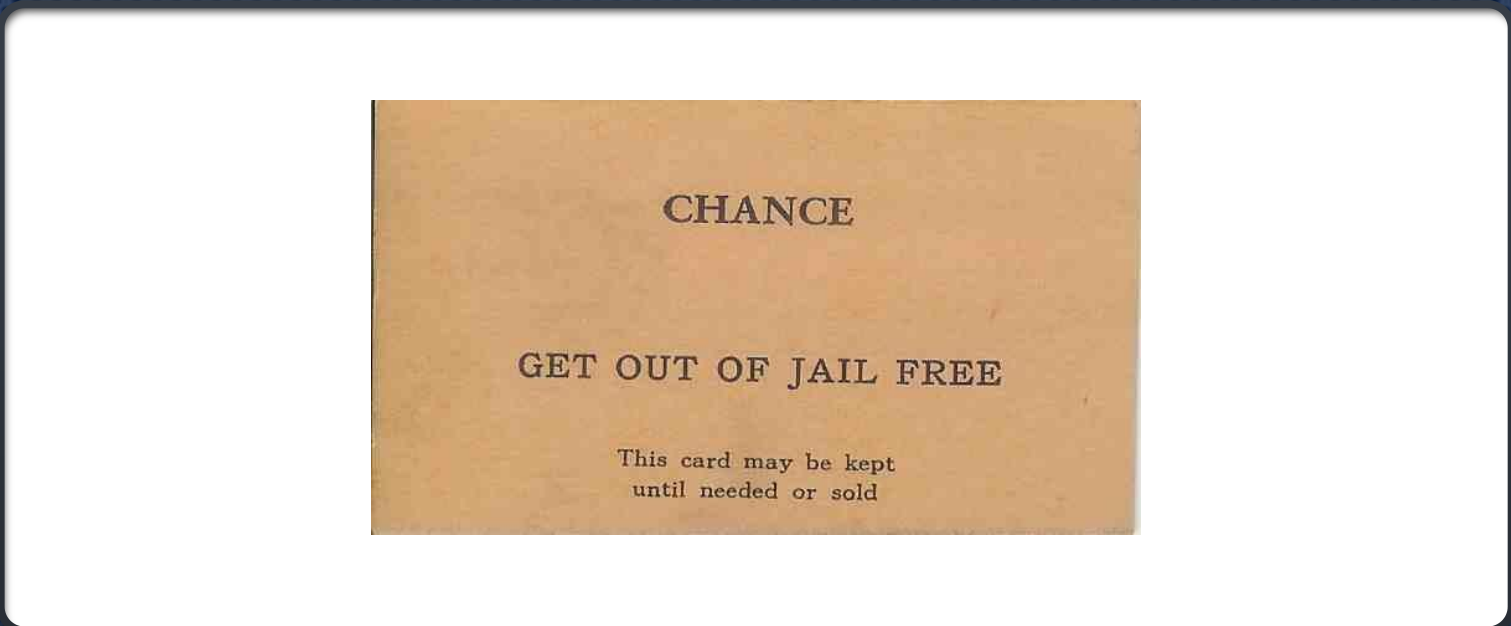
SEWILDERED



# BUILDING TEAMS THROUGH TRUST

- Focus on Quality & Safety





QUALITY & SAFETY



# BUILDING TEAMS THROUGH TRUST

- Focus on quality
- Value ideas of whole team
- Involve the patients
- Better to try...

‘Progress is impossible without change’

– Walt Disney



**Workforce**

**Finance**

**Technology**

**Isolationism**

**IT**

**Premises**

**CHALLENGES**





# FLU VACCINATION

OUR OLYMPIAN CHALLENGE

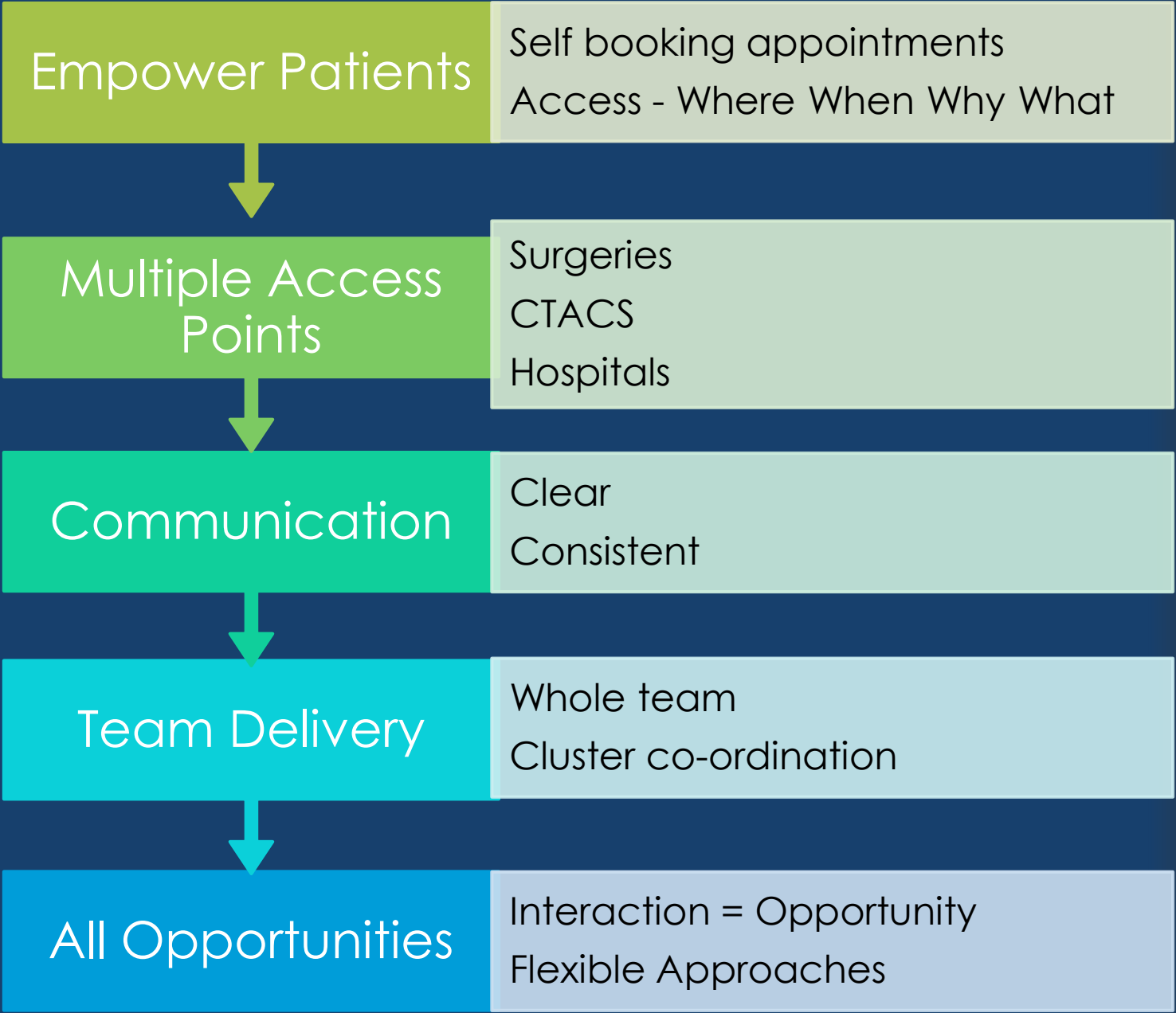


# FLU / PNEUMOCOCCAL VACCINATION

- STOP, LOOK, LISTEN
- MAINTAIN EFFICIENCY
- CONTRACT NOT JAILOR
- MIXED ECONOMY
- RELIABLE COMMUNICATION
- HCA DELIVERY?







DELIVERING  
SUCCESS...

FLU & BEYOND

WE HAVE  
TIME...

107 weeks

749 days

17,970 hours



Collaborate Completely

Embrace disagreement

Be Brave – Change

VTP is not an island

Investing in efficiency not inefficiently

Deliver the new normal

TAKE HOMES...

ONE  
DREAM  
ONE  
TEAM

COMMUNICATE

-

COLLABORATE

-

QUESTION