

**BOARD MEETING: 22 JUNE 2015**

**NHS HEALTH SCOTLAND END OF YEAR IMPACT REPORT 2015/16**

**Recommendation/action required:**

The Board is asked to receive and discuss the NHS Health Scotland End of Year Impact Report for 2015/16.

**Author:**

**Sponsoring Director:**

**Sharon Love**  
**Strategic Development Team Manager**

Cath Denholm  
Director of Strategy

**14 June 2016**

**NHS HEALTH SCOTLAND END OF YEAR IMPACT REPORT 2015/16**

**Purpose of Paper**

1. The Board is asked to receive and discuss the NHS Health Scotland End of Year Impact Report for 2015/16.

**Background**

2. This is a report of the overall impact of NHS Health Scotland over 2015/16 towards meeting the ambitions of our strategy, *A Fairer Healthier Scotland* (AFHS).
3. This is the first year that a stand-alone annual impact report has been presented to the board without an interim mid-year report. The report provides an overview of our impact for 2015/16, however it should be read in conjunction with supporting documentation to give a full overview of overall organisational performance. This includes reference to the quarterly performance reports, end of year financial report and corporate risk register.
4. The report is presented in two parts, a context paper and a full impact report. This has been done to separate the processes undertaken to determine impact from the actual impact achieved in this financial year.

Context paper

This paper sets out the context in which we have measured and achieved our impact within. It is intended as a paper primarily for internal consumption, and sets out; an overview of the performance framework on which the impact report has been developed, the RAG scorings that were used to assess and score our impact, and the operating environment that we have worked in to achieve impact (both internal and external).

This paper should be read by the board in order to fully understand our impact and context of the impact report.

Impact report

The impact report lays out the impact that we have achieved in 2015/16 against the key performance indicators that were set for each of the domains within the performance framework which was signed off by the board. The report includes a blend of quantitative and qualitative measures to demonstrate our impact, and has been presented with a combination of text, data and infographic images to relay our performance story. The main audiences for this report are the board, our Scottish Government sponsors and identified key stakeholders whom we wish to engage in our work.

5. It should be noted that these reports provide a summary of the impact that we have had in 2015/16. All of the examples of impact that were gathered through data collection and interviews with deliverables leads could not be included. So

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not to lose narrative of the impact of this work, we have set up a system to share internally examples of impact in 2015/16 via our Intranet and engagement with staff aligned to the organisational improvement work resulting from the EFQM assessment process.

### Summary

6. We believe that this report signals significant progress in alignment of our work and clarity of our purpose.

### Finance and Resource Implications

7. A summary of financial performance over 2015/16 has been reported in the Quarter 4 Performance Report and Annual Accounts for 2015/16 and there are no further specific finance or resource implications resulting from this report.

### Partnership

8. We have continued to work in partnership via our partnership forum to ensure that staff are engaged, involved and supported to make the impact we have set out to achieve in a Fairer Healthier Scotland.
9. As a result of producing the impact report, a number of areas for improvement have been identified; these include:
  - a. Sharing the findings from the qualitative impact and influence work with teams to improve approaches to achieving influence and impact with our stakeholders.
  - b. Further development of our KPIs for 2016/17 based on learning from 2015/16.
  - c. Sharing impact stories internally that could not be included in the final report (as detailed above).

### Communications

10. The main communications aspects of this paper are that the impact report will form the basis of planning for the self-assessment exercise for the 2016 Annual Review and for the 2016 Annual Report. The impact report will be shared with staff supported by ongoing engagement to highlight impact stories to celebrate success and support continuous improvement.
11. It will also be used for the improvement purposes mentioned above, to feedback organisational impact to the board and Scottish Government sponsors as part of quarterly meetings, and as a tool to engage external stakeholders in the work we do as an organisation.

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**Risk**

12. The Corporate Risk Register was significantly updated and refreshed during 2014/15. We believe that many of the activities and impact reported here specifically addressed key risks identified in the Register, particularly those relating to reputation, external standing and organisational change. Where relevant, the main report highlights read across with the corporate risk register.

**Equality and Diversity**

13. The overarching ambition of *A Fairer Healthier Scotland* is to achieve a Scotland where all individuals and communities get the support they need to live longer healthier lives and inequality in health in Scotland is reduced.

**Sustainability and Environmental Management**

14. There are no particular issues of sustainability to report.

**Action/ Recommendations**

15. The Board is asked to receive and discuss the NHS Health Scotland End of Year Impact Report for 2015/16.

**Sharon Love**  
**Strategic Development Team Manager**  
**14 June 2016**

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