

**BOARD MEETING: 26 AUGUST 2016**

**CHIEF EXECUTIVE'S UPDATE**

**Recommendation/action required:**

The Board is asked to note the paper.
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**Author:**

**Sponsoring Director:**

Gerald McLaughlin Chief Executive	
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**Date: 19 August 2016**

## **CHIEF EXECUTIVE'S UPDATE**

### **Purpose of Paper**

1. The purpose of this paper is to provide an update to the Board on activities and matters involving the Chief Executive and Directors which are not covered by other papers on the agenda.

### **Office Improvement – Meridian Court**

2. From Monday 11 July 2016 all Meridian Court based staff commenced working on the new redesigned 5<sup>th</sup> floor. Although the work is not yet finished with some snagging still to be completed, the floor is functioning and staff continue to settle into one floor working which continues to be overseen by the Office Improvement Group (OIG).
3. As agreed, the 6<sup>th</sup> floor that we used has been handed back to NSS on the agreed date of 15 July 2016, however we still continue to have access to all the meeting rooms and quiet rooms and this remains unchanged. Over the coming months OIG will monitor the move to one floor and all lessons learned will be included in the Gyle Square work.

### **Meetings/Event Attended**

4. Since the last Board meeting on the 22 June 2016 I have attended the following meetings/events.
  - Meeting with Angiolina Foster, Interim Chief Executive, NHS 24 in respect of the Corporate Strategy on the 1 July.
  - Holyrood article interview – 3 August
  - NHS Chief Executives meetings
    - 9 August - Private meeting
    - 10 August – Strategic Session (am)
    - 10 August – Meeting with Scottish Government (pm)
  - Partnership Forum Development Session – 15 August 2016.

### **Complaints**

5. From 20 May 2016 to 12 August 2016 we received 54 complaints which were all intended for other health bodies. The complainants were all advised to contact the relevant NHS Board or Practice Manager at their GP Surgery, or passed directly to the appropriate NHS complaints team.

### **Finance and Resource Implications**

6. There are no finance and resource implications as such arising from this paper.

### **Communications**

7. There are no specific communications issues arising from this paper which are not addressed through other relevant plans.

### **Risk**

8. Any risks associated with this update are incorporated within related project plans.

### **Equality and Diversity**

9. There are no specific equality and diversity issues arising from this paper.

### **Environment**

10. There are no specific environmental issues arising from this paper.

### **Action/Recommendations**

11. The Board is asked to note this paper.

**Gerald McLaughlin**  
**Chief Executive**  
**19 August 2016**