



HS Paper 14/18

Board meeting: 18 May 2018

Chief Executive's update

Recommendation/action required:

The Board is asked to note the paper.

Author:

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Chief Executive

Sponsoring Director:

10 May 2018

Chief Executive's Update

1. Purpose

The purpose of this paper is to provide an update to the Board on activities and matters involving the Chief Executive and Directors which are not covered by other papers on the agenda.

2. COSLA/ Scottish Government Public Health Reform Programme Board, 29 March 2018 and 20 April 2018

I attended the first two meetings of the new Programme Board the main business of which was to confirm the first three Commissions issued viz Health Improvement, Health Protection and Public Health Data 7 Intelligence, and to approve the next tranche of commissions. Following the last meeting the name of the new body has been confirmed as Public Health Scotland.

3. 70th NHS Scotland Anniversary Steering Group, 18 April 2018

In preparation for a celebration of the 70th anniversary of the NHS in Scotland, I have been a member of the Steering Group which is planning for the event and our teams have been providing campaign planning support. This has allowed us to ensure there is a public health planning dimension to the campaign. The campaign will run during the week commencing 2 July and will see Scottish government Ministers and senior officials marking the event at locations across Scotland. Within Health Scotland we will mark the event with Tea parties in both of our offices. Board members are warmly invited to attend and also to offer any personal accounts of the importance of the NHS to them.

4. Quality Scotland Cross Sector network, 19 April 2018

I was invited to give a presentation to a cross sector network convened by Quality Scotland on our experience of using the European Foundation for Quality Management (EFQM) Improvement Framework to achieve organisational improvement. The presentation noted the importance of our single purpose under A Fairer Healthier Scotland and the work we have undertaken to improve staff engagement and our work to improve the way in which we can describe our impact.

5. Joint CMT and Heads of Service meeting, 24 April 2018

We used our latest quarterly meeting of CMT and heads of Service to ensure a joint understanding of the main leadership issues we face in the coming year. In particular we discussed:

- Latest developments on the Public Health Reform Programme including the recently issued Commissions
- The National Board Collaborative Proposals
- The Change Oversight Group and the Change Support Team
- Changing Demands for Heads of Service

6. Sponsor Meeting with Gareth Brown, 25 April 2018

We held our latest quarterly meeting with the Scottish Government Sponsor Team which while focussed on operational and financial performance inevitable also considered the impact of the wider public health reform backdrop, including the support required to secure the ongoing strong governance of our work between now and the vesting of Public Health Scotland

7. Health & Sport Committee - evidence on the National Outcomes, 1 May 2018

In order to respond to a request from the Scottish Parliament's Local Government and Communities Committee the Health and Sport Committee invited expert evidence on the refreshed national outcomes. I appeared at the Committee with the Cabinet Secretary, The former CMO, Sir Harry Burns and the Chief Statistician. The official report of proceedings can be found at <http://www.parliament.scot/parliamentarybusiness/report.aspx?r=11497&mode=pdf>

8. Health & Work

Following his return to work after a period of illness, I have agreed a change of portfolio with Steve Bell and I have now confirmed George Dodds as the new Director for Health and Work. George also retains his role as Director of Health Equity.

9. Complaints

From 17 March to 11 May 2018 NHS Health Scotland received 15 complaints or concerns, 13 of which were intended for other health bodies. The 'misdirected' complainants were all advised to contact the relevant NHS Board or Practice Manager at their GP or dental Surgery; or passed directly to the appropriate NHS complaints team.

During this period NHS Health Scotland received one concern about eligibility for the Shingles vaccine. We were able to reply with more information about the phased catch-up programme, letting the person know when they would be eligible. An MSP also wrote to us raising a constituent's concern about a Healthy Working Lives mailing. We responded with more information on how we manage our communications with businesses (the person had opted in to communications from us) and the approximate cost of the mailing, which was just over 20p per leaflet.

10. Issues Associated with Transition

The key change and transition issues have been identified in the items noted above.

11. Finance and Resource Implications

There are no finance and resource implications as such arising from this paper.

12. Staff Partnership

There are no partnership issues which are not addressed through other relevant plans.

- 13. Communication and engagement**
There are no specific communications issues arising from this paper which are not addressed through other relevant plans.
- 14. Corporate Risk**
Any risks associated with this update are incorporated within related project plans.
- 15. Promoting Fairness**
There are no specific issues arising from this paper.
- 16. Sustainability and Environmental Management**
There are no specific environmental issues arising from this paper.
- 17. Action/ Recommendations**
The Board is asked to note the paper.

Gerald McLaughlin
Chief Executive
10 May 2018