

## Board Meeting: 22 March 2019

We are working towards all our publications being available in an accessible format. In the meantime if you require this paper in a more accessible format, please contact us using this email address [nhs.healthscotland-ceopapersubmission@nhs.net](mailto:nhs.healthscotland-ceopapersubmission@nhs.net)

### Chief Executive's Report

#### Recommendation/action required:

The Board is asked to note the paper.

Author:

Sponsoring Director:

<b>Gerald McLaughlin</b> Chief Executive	
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11 March 2019

## **CHIEF EXECUTIVE'S UPDATE**

### **Purpose**

1. The purpose of this paper is to provide an update to the Board on activities and matters involving the Chief Executive and Directors which are not covered by other papers on the agenda.

### **2. Mental Health**

I met with the new Scottish Government Director of Mental Health accompanied by our Head of Population Health. This was a helpful meeting and our offer to support the new team in ensuring a strong public mental health approach within the strategy was welcomed.

### **3. Public Health Reform Programme**

We continue to contribute to both the governance of the reform programme through monthly meetings of the Programme Board and weekly meetings of the Public Health Reform Senior Management Team, and in leading and supporting the many ongoing project workstreams.

### **4. Staff Communication and Engagement**

We have increased our levels of staff engagement over the last few weeks including a refresh of our Change Oversight Group approach increasing the levels of representation from each Directorate and the introduction of an "ask COG" section on the Change Hub to encourage staff to raise questions for consideration

A joint video message from me and the Director of Public Health Intelligence (PHI) was posted on our respective intranets with feedback from the Programme Board and we have four planned staff engagement sessions on the Target Operating Model scheduled imminently. We also have scheduled a series of joint "Coffee With" drop in sessions with myself, directors and staff side colleagues on both sites

### **5. Complaints**

From 7 February to 13 March 2019 we received 5 complaints or concerns intended for other health bodies and 6 concerns about an NHS Health Scotland resource.

In February six people got in touch to raise their concerns about the advice we had given for sleep problems in Ready, Steady, Toddler! We advised those getting in contact that the publication includes a number of techniques to help settle toddlers not getting enough sleep into a night time routine. We also let them know that Ready, Steady, Toddler! Is currently being reviewed

with our parent and expert advisory groups and that their comments would be taken account of in the new version.

## **6. Finance and Resource Implications**

There are no specific finance and resource implications as such arising from this paper.

## **7. Staff Partnership**

There are no partnership issues which are not addressed through other relevant plans.

## **8. Communication and engagement**

There are no specific communications issues arising from this paper which are not addressed through other relevant plans.

## **9. Corporate Risk**

Any risks associated with this update are incorporated within related project plans.

## **10. Issues Associated with Transition**

The key change and transition issues have been identified in the items noted above.

## **11. Promoting Fairness**

There are no specific issues arising from this paper.

## **12. Sustainability and Environmental Management**

There are no specific environmental issues arising from this paper.

## **13. Action/ Recommendations**

The Board is asked to note the paper.

**Gerald McLaughlin**  
**Chief Executive**  
**11 March 2019**