

## **Board Meeting: 23 November 2018**

We are working towards all our publications being available in an accessible format. In the meantime if you require this paper in a more accessible format, please contact us using this email address [nhs.healthscotland-ceopapersubmission@nhs.net](mailto:nhs.healthscotland-ceopapersubmission@nhs.net)

### **Chief Executive's Report**

Recommendation/action required:

The Board is asked to note the paper.
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Author:

Sponsoring Director:

Gerald McLaughlin Chief Executive	
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14 November 2018

## Chief Executive's Report

### 1. Purpose

The purpose of this paper is to provide an update to the Board on activities and matters involving the Chief Executive and Directors which are not covered by other papers on the agenda.

### 2. North Ayrshire Council

I continue to be a member of North Ayrshire Community Planning Advisory Group and met with the retiring chief Executive Elma Murray, who has agreed to chair an alliance formed by Obesity Action Scotland to broaden the civic leadership on this key public health challenge. I also was invited to participate in a session of the Council's Year of Young People Group on the subject of health and wellbeing.

### 3. Scotland's Housing Network

I presented to Scotland's Housing Network Conference on 4<sup>th</sup> October 2018 alongside the respective CEOs of Crisis and The Scottish Housing Regulator. My presentation was entitled Public Health Reform – a role for housing?

### 4. Independent Care Review

We have now commenced meetings of the Health and Wellbeing Workgroup which I co-chair along with a young man who is himself care experienced. I also attended the recent Care Experience Rally in Glasgow organised by Who Cares? Scotland.

### 5. Four Nations Public Health Leadership

I am scheduled to attend the latest meeting of the CEOs of The UK countries public health organisations in Cardiff on 16 November and can give a verbal report at the Board Meeting.

### 6. Faculty of Public Health Conference

I attended the 2018 Faculty of Public Health Scottish Conference entitled: Right to Health, Public health ethics, equality and values. I am pleased to report that Health Scotland played a key role in the choice subject matter focus and in the delivery of the programme. We also worked closely with the Scottish Government Public Health Reform Team and with Public Health Intelligence colleagues whom we will join in Public Health Scotland to present a united and coherent approach to our engagement with the Scottish public health community throughout the event.

### 7. CMO Taskforce for the improvement of forensic medical and healthcare services for adults, children and young people who have experienced rape and sexual assault in Scotland

I have now become the NHS CEO representative on this group which is overseeing the implementation of actions to respond to the recommendations of the Her Majesty's Inspectorate of Constabulary for Scotland report in 2017.

**8. Complaints**

From 19 September 2018 to 14 November 2018 NHS Health Scotland received 17 complaints or concerns intended for other health bodies and 3 concerns about NHS Health Scotland resources or services.

In October we were contacted by two people concerned that they had received a Healthy Working Lives mailing from us, when they had not signed up to this service. We investigated and found that their organisations had signed up to communications from us and supplied email addresses. To ensure individuals are aware they have been signed up to our communications, we plan to make some improvements to our processes by amending advice line call scripts for handling calls when the email address supplied does not match the contact name.

We also responded (with SG and HPS) to a concern from a person about the availability of the adjuvanted trivalent flu vaccine (aTIV) for the over 75s. We advised that due to demand across the UK, the vaccine supplier would deliver the vaccine in 3 deliveries but that the vaccine would be fully supplied to GP practices by early November.

**9. Finance and Resource Implications**

There are no finance and resource implications as such arising from this paper.

**10. Staff Partnership**

There are no partnership issues which are not addressed through other relevant plans.

**11. Communication and engagement**

There are no specific communications issues arising from this paper which are not addressed through other relevant plans.

**12. Corporate Risk**

Any risks associated with this update are incorporated within related project plans.

**13. Promoting Fairness**

There are no specific issues arising from this paper.

**14. Sustainability and Environmental Management**

There are no specific environmental issues arising from this paper.

**15. Action/ Recommendations**

The Board is asked to note the paper.

Gerald McLaughlin  
Chief Executive  
14 November 2018