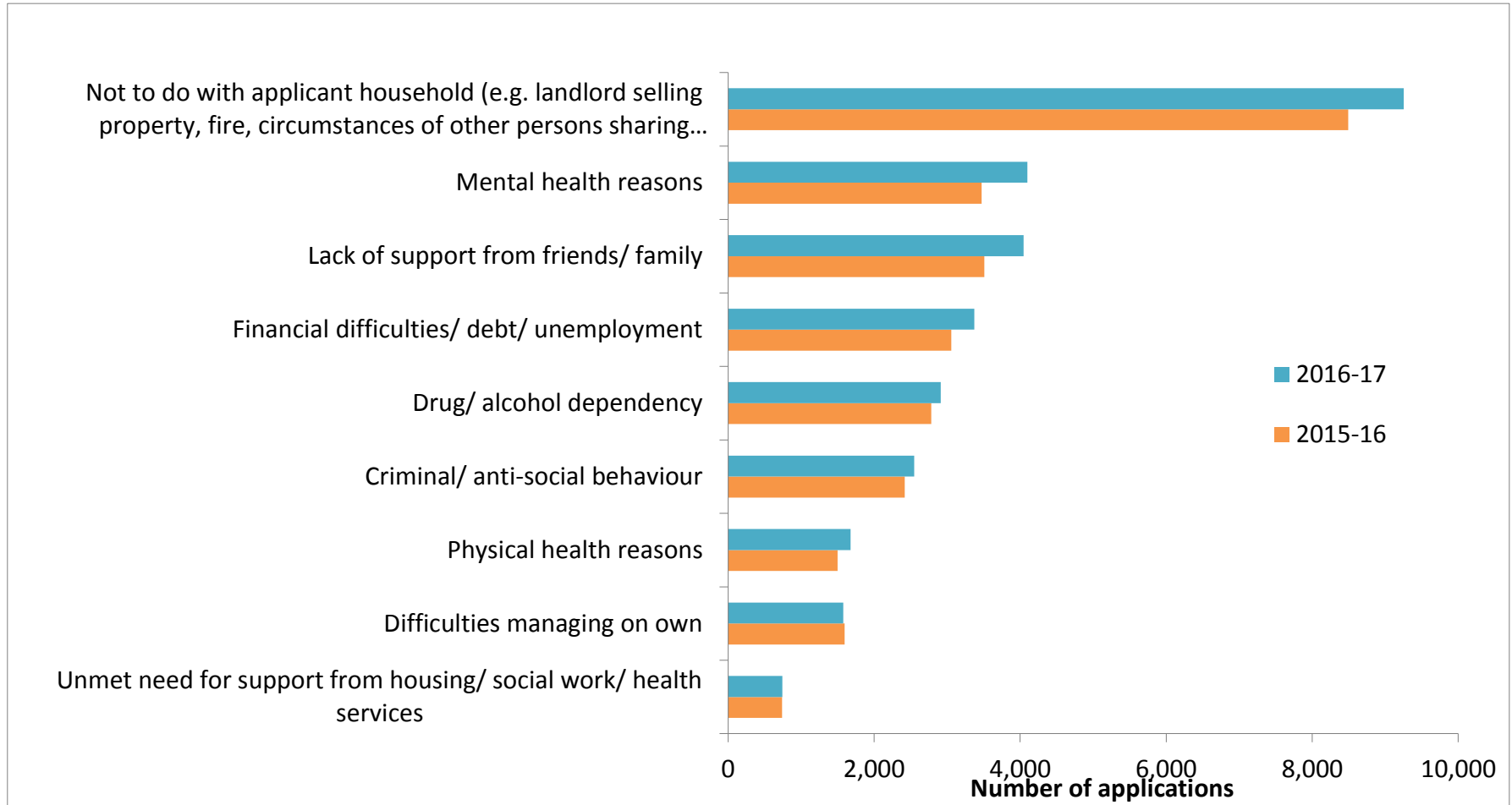


**Until there's a home for everyone**

Monday, 09 April 2018

**Shelter**  
Scotland

# Reasons for failing to keep a home in Scotland



# NHS Intervention Project - Fife

## Our Ambition

- To improve working links between health and housing services
- Provide people experiencing homelessness with the right support to improve their health outcomes
- Reduce re-admission rates of people with housing/homelessness issues to Victoria hospital

# Psychologically Informed Environments (PIE)

- Complex relationships with care/authority figures and the way services respond can maintain exclusion, despite the best intentions from services...
- So developing **trusting relationships** and **managing emotions** can be difficult for those who have experienced complex adversity in their lives.
- **‘Psychologically informed’ services or environments** are intended to help staff and services understand where these challenging behaviours are coming from, allowing staff to work more creatively and constructively with people.

# Psychologically Informed Environments (PIE)

- 5 Key Elements;
  1. Relationships – the principle tool for change
  2. Staff support and training
  3. The physical environment and social spaces
  4. A psychological framework
  5. Evidence generating practice

# Individual Journey



# Anticipatory Care Planning

- **What is it?**
- **Person centred, proactive**
- **Right conversations, right time, right person with the right outcome**
- **Supportive whole system approach to improve quality of life and positive outcomes**
- **Conversational tool, collaborative working and shared decision making**

# Progress so far

- **Partnership**
- **Staff Recruitment**
- **Logic Model and results chain**
- **Delivery Model**
- **Evaluation**



- **Keep in touch?**
- **Share learning with the sector**
- **Any Questions?**