



HS Paper 2/18

Board meeting: 16 February 2018

Chief Executive's update

Recommendation/action required:

The Board is asked to note the paper.

Author:

**Gerald McLaughlin
Chief Executive**

Sponsoring Director:

8 February 2018

Chief Executive's update

Purpose

1. The purpose of this paper is to provide an update to the Board on activities and matters involving the Chief Executive and Directors which are not covered by other papers on the agenda.

2. Direct Engagement with Teams

During December I completed a series of 7 joint direct engagements with Directors and their Teams. I estimate that there have been over 200 of our staff in attendance. Feedback indicates that staff welcomed hearing my own thoughts and asking wide ranging questions on progress towards the new Public Health body and on our collaborative work with other national NHS Boards, notably on how shared services may affect us in future.

3. National Board Collaboration Plan

Since the Board received a presentation on the emerging draft plan in September 2017, extensive further work has been undertaken towards developing a final plan for submission at the end of March 2018. This has resulted in a reshaping of the Plan to represent an ambitious approach to describe how the National Boards as a group will contribute to the transformation of NHS Scotland to meet changing and increasing needs and demands. Along with our Board Chair I attended a meeting of all National Board Chairs and Chief Executives on 7 February, at which the vision and main themes of the emerging plan received unanimous support. There was also agreement on how best across Boards to ensure continuing good governance of Board's individual and collaborative work.

4. Public Health Oversight Board (PHOB)

As reported at the Board Seminar on 2 February the latest meeting of the PHOB took place on 25 January. Engagement Sessions are now taking place to confirm new Public Health priorities for Scotland, a full Programme Plan is being developed for consideration by the Board at its April Meeting, and the Board endorsed a proposal to create a more compact Programme Board to govern the implementation of the Plan.

5. SWAG Committee, 26 January 2018

I attend this National Partnership meeting as one of the Chief Executive representatives. This most recent meeting considered a number of issues, including National Staff Experience, Effective Leadership Development and Once for Scotland PIN, with updates on eEES and Shared Services.

6. Complaints

From 18th November 2017 to 7th February 2018 NHS Health Scotland received 36 complaints or concerns, which were intended for other health bodies. We also received 3 concerns and 1 complaint for NHS Health Scotland. All four were responded to within a five working day period.

The complaint, about one of our publications, was upheld. We have responded to the complainant apologising and explaining the error will be rectified in the publication.

Two of the concerns related to the flu vaccination programme, the third regarding the shingles eligibility online calculator on the Immunisation Scotland website

7. Finance and Resource Implications

There are no finance and resource implications as such arising from this paper.

8. Staff Partnership

There are no partnership issues which are not addressed through other relevant plans.

9. Communication and engagement

There are no specific communications issues arising from this paper which are not addressed through other relevant plans.

10. Corporate Risk

Any risks associated with this update are incorporated within related project plans.

11. Promoting Fairness

There are no specific issues arising from this paper.

12. Sustainability and Environmental Management

There are no specific environmental issues arising from this paper.

13. Action/ Recommendations

The Board is asked to note the paper.

Gerald McLaughlin
Chief Executive
8 February 2018