

**BOARD MEETING: 22 June 2017**

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**2016/17 IMPACT ASSESSMENT REPORT**

**Recommendation/action required:**

The Board is asked to discuss and approve the NHS Health Scotland end of year Impact Assessment Report for 2016/17.
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13 June 2017

## **2016/17 Impact Assessment Report**

### **Purpose**

1. The Board is asked to discuss and approve the NHS Health Scotland end of year Impact Assessment Report for 2016/17.

### **Background**

2. This is a report of the overall impact of NHS Health Scotland for 2016/17.
3. The Impact Assessment Report provides evidence against our performance framework and associated key performance indicators (KPIs). Through quantitative data and case studies it aims to systematically present what we achieved in 2016/17. The report should be received by the Board alongside the quarterly performance reports received through the year, the Annual Accounts, the end of year Risk Report for 2016/17 and the 2016/17 Equality Mainstreaming report.
4. The report is structured around the organisational performance framework, replicated on page 4 of the main report. The performance framework is structured as domains and sub-domains, with associated indicators for each. We have applied red, amber or green rating scales for each indicator, alongside the evidence for that rating. We have used the indicators accumulatively to rate our performance in each area of the framework.
5. We have included case study examples alongside the more tangible indicator data. Impact is often not something we can achieve over the short span of one year. Therefore our case studies have been selected to cover a wide range of work and to highlight different developmental stages that we go through to ultimately achieve impact on people's lives.
6. The report is important in informing our performance and reporting as part of the Annual Review. It is also important in identifying where we want to further improve our organisational performance.
7. The organisational performance framework has been refreshed for 2017/18 to align with our new Strategic Framework for Action: A Fairer Healthier Scotland 2017-22 and the strategic priorities it outlines.

### **Key points**

8. We know from the monitoring results included in this report and elsewhere that many national health inequality trends remain in a downward direction, including inequality in life expectancy and child poverty. This reinforces the need for us to remain on the direction we have set and it is encouraging that we can demonstrate in this report that NHS Health Scotland has been a major influence in much more policy now focusing on inequality.

9. Across our work programmes we maintained a full performance completion rate of 70%. This demonstrates our ability to stay focused on priorities but also be flexible enough to respond in-year to new demands and challenges.
10. The report shows much positive evidence that we are sharing our knowledge in a variety of ways and that people continue to place high value on our products. It also tells us that we need to continue to improve how we work with partners and stakeholders so that they always get from us what they need when they need it. A priority for next year is to become even more effective in how we record and use stakeholder data.

### **Finance and Resource Implications**

11. A summary of financial performance over 2016/17 was reported in the Quarter 4 Performance Report and final year end results are as reported in the Annual Accounts. Overall, our strong results on people and finance demonstrate staff who are committed to their work, and ongoing excellence in governance and partnership working.

### **Staff Partnership**

12. The 2016/17 performance framework was developed with key people in the organisation. Internal communication took place throughout the year with KPI domain leads and we communicated and engaged extensively with data owners from December 2016 onwards.
13. The dedicated performance measurement site on the intranet will be updated and promoted to staff via the corporate cascade. We will also be aiming to give staff the opportunity to discuss and reflect the report via brief dedicated workshops.
14. The specific measures on people results are all developed in partnership and reported routinely through and discussed with the Partnership Forum.

### **Communication and engagement**

15. Apart from our sponsor division, external stakeholders are not explicitly notified of the publication of the report for the 2016/17 impact assessment report. The report will be available through our website as a Board paper.
16. The report will form part of the performance and impact evidence base drawn on for the 2016/2017 Annual Review. In particular it will form the basis for the self-assessment submitted as part of the Annual Review and will be communicated to key stakeholders as part of the Annual Review process.

### **Corporate Risk**

17. Any public performance report with a range of indicators runs the risk of selective reporting or interpretation out of context. Equally, it is important as a public body

that we are open and reflective on how we have performed, what our challenges have been and where we have achieved impact.

18. We found the performance framework and its indicators to be very useful tools in monitoring the 2016/17 corporate risk register and expect to continue that approach in the coming business year.

### **Promoting Fairness**

19. The report gives account of the organisation's work to reduce inequalities and its associated impact. It therefore contributes to the available literature on the wider causes of inequalities and strategies and evidence to address them.

### **Sustainability and Environmental Management**

20. Sustainability and environmental management do not apply directly to this report on organisational impact. Any assessment would take place as part of the work covered within the report.

### **Action/ Recommendations**

21. The Board is asked to discuss and approve the NHS Scotland end of year Impact Assessment Report for 2016/17.

**Carolin Zywotteck**

**Strategic Development Team Manager**

**12 June 2017**